



**SAFE
UNIT™**



QUICK START GUIDE

POWERED BY
HQE 
SYSTEMS
VETERAN OWNED

What is the SAFE Unit™?

The SAFE Unit™ is the ultimate critical incident communication device designed to keep EVERYONE connected during the most challenging emergencies. The SAFE Unit™ ensures that vital alerts are delivered when they're needed most. The SAFE Unit™ synchronizes with SiRcom sirens throughout the Town of Paradise to provide critical notifications indoors, outdoors, and while on the move!

What is in the box?



1 SAFE Unit
Device



1 Charging
Cable



1 Quick Start
Guide

Requirements for Initial Setup

- Mobile Device with iOS 13/ Android 8.0 or newer.
- Wi-Fi or mobile data is required for first-time device activation.

Key Features



Real-time critical alerts.



Connection to the SAFE Network™.



Built-in rechargeable battery.



Works autonomously after initial setup, even offline.



Ideal coverage for homes, buildings, and communities.

Set up Instructions

1 ✦



Prepare your SAFE Unit™

- Carefully remove the SAFE Unit™ from the box.
- Plug in the provided charging cable.
- Power on the device by pressing the green button on the front.

2



Scan the QR code on the Screen

- Scan the QR code on the SAFE Unit's™ screen.
 - i** *Each SAFE Unit™ will have a unique code, which will be required for activation.*
- Register the unit on the SAFE Network™ by completing and submitting the form.

3



Wait for the SAFE Unit™ to activate

- Sit back and relax - we'll take care of the rest!
- The first time activation of the SAFE Unit™ could take up to 15 minutes.
- The local date and time will appear on the screen once the SAFE Unit™ has been successfully activated.

Indicators and Sound

● Advisory Emergency Update

● Watch Emergency Update

● Emergency Active in your area

🔊 Critical Alert Sound (Emergency Active in your area)

Troubleshooting

Battery not charging

- Use the original charging cable and reliable power source.

The device is not registered

- Make sure you scan the QR code on the SAFE Unit's screen and complete the registration form.
- Ensure you have waited at least 15 minutes after submitting the registration form.

Safety and maintenance

- Avoid moisture and extreme temperatures.
- Clean with a soft, dry cloth.
- Keep the SAFE Unit™ plugged in and turned on. The kitchen counter or bookshelf is a great place!
- Recharge the device at least once every two months, even if unused.

Support and information



Website

www.hqesystems.com/safe-paradise-support



Support email

support@hqesystems.com



FC SAFE and Compliant

All products

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

15.21 FCC regulations require that this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Class A devices warning statement

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Class A devices warning statement

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Definitions of Class A, Class B devices

(h) Class A digital device. A digital device that is marketed for use in a commercial, industrial or business environment, exclusive of a device which is marketed for use by the general public or is intended to be used in the home.

(i) Class B digital device. A digital device that is marketed for use in a residential environment notwithstanding use in commercial, business and industrial environments. Examples of such devices include, but are not limited to, personal computers, calculators, and similar electronic devices that are marketed for use by the general public.

MPE Statement

****RF warning for Mobile device:**

This device complies with FCC radiation exposure limits set forth for an uncontrolled environment. This device should be installed and operated with minimum distance 20cm between the radiator & your body.

FCC Registration Number (FRN): 0037633427

For inquiries, contact



support@hqesystems.com



<https://support.hqesystems.com>



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